

VOLUNTEER FAQ

A quick action group has been organized to provide seniors with assistance during the COVID-19 outbreak in our community. Volunteers will pick-up food items from the grocery store or food bank, medications from pharmacies, and deliver them to seniors in need. Volunteers will also provide transportation to/from medical appointments.

The Process

- You will receive a text (or call, if you do not have texting capability) to confirm your availability.
- Once your availability is confirmed, you will be given the pick-up or appointment location and home address of the senior.
- Text (or call) a confirmation after drop-off of food/medicine, or once the senior is returned home from the medical appointment.
- Due to concerns surrounding the transmission of COVID-19 and general safety, **you will not enter any private residence or medical facility.**
- Seniors are expected to pay for their groceries and medications. You will need to pick-up the payment **before** picking up the items.