

# NEED FOOD OR MEDICINE PICKED-UP & DELIVERED?

# NEED TRANSPORTATION TO YOUR MEDICAL APPOINTMENTS?

# NEED SOMEONE TO TALK TO / CHECK-IN?

A quick action group has been organized to provide seniors with assistance during the COVID-19 outbreak in our community. Volunteers will pick-up food items from the grocery store or food bank, medications from pharmacies, and deliver them to the your home. Volunteers will also provide transportation to/from medical appointments.

## Food and Medication Delivery

- **This service is to help meet basic needs and to pick-up necessities only!**
- If you are able to make the grocery or medication order online or by phone and simply need someone to pick it up - great! Call and we will arrange for a volunteer to pick-up the groceries and/or medication and deliver it to your front door.
- If you need assistance with making a grocery order, we will set everything up for you - just have your list ready when you call.
- While the delivery service is FREE, **you are responsible for paying the amount owed for your groceries and medications.** Checks should be made out to the store or pharmacy.
  - If you need food assistance but do not have the income necessary to meet your need, please call and we will discuss options to help best serve you.
- Due to concerns surrounding the transmission of COVID-19 and general safety, volunteers can bring food and medicine to your door but **will not enter your home.**

## Transportation to Medical Appointments

- If you have an upcoming medical appointment, call as soon as you know the day and time so a volunteer can be scheduled to drive you to/from the appointment.
- Volunteers will transport you to/from your medical appointments, but **will not escort you inside.**
- You must be able to get in/out of the vehicle without assistance - we cannot provide wheelchair transportation because volunteers use their personal vehicles.

## Phone Pals

- Volunteers are available to provide companionship over the phone through the phone pals program, or to call for a wellness check-in. The calls may be at any time of day, frequency, and length that is convenient for you and the volunteer.

**For assistance, please call: 330.530.4038 ext 2222**

**A volunteer will be available to accept your call: Monday - Thursday / 10:00 - 2:00pm.**

