

## SENIOR TRANSPORTATION CHANGES BEGINNING JULY 1, 2019

For Trumbull County Residents 60 years of age and older

\*IF you have a Medicaid HMO policy or are on Medicaid, and have been assigned to a Non-Emergency Transportation (NET) Medical only provider through Jobs and Family Services, you will continue to use your assigned transportation contact for those Medical trips. No change is necessary at this time for your medical trips.

\*IF you are a veteran, you also will continue to utilize the veteran programs available to you as you have in the past. If you are a veteran and unaware of those services available to you, please contact the Trumbull County Veteran Administration Office @ (330) 675-2585.

### TRANSPORTATION PROVIDERS FUNDED BY SENIOR LEVY DOLLARS

\*Medical In-County and Out of County

\*In-County Non-Medical trips:

10 miles or less:

For Ambulatory Transportation (Non-Wheelchair needs)

All American USA Taxi, Inc.....	330-395-3226
Garwin.....	330-534-1335

For ALL NON-ambulatory (Wheelchair) *or* any other trip over 10 miles

Comfort Care-A-Van.....	330-744-4145
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For any trip(Wheelchair or non-wheelchair) originating in the northern tier of the county

Country Neighbor.....	440-437-6311
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See reverse side for rules of operation 

Note: All providers of transportation services funded by the Trumbull County Senior Levy have been recommended to the Trumbull County Commissioners after submission of proposals reviewed by the Senior Services Advisory Council. All above transportation providers will collaborate and assist you with your proper choice of transportation assignment based upon your individual situation.

In addition to transportation provided to Trumbull County Seniors using Senior Levy funding, several communities also have transportation for their residents. Each of these programs have their own rules of operation. Please feel free to contact accordingly. Those communities are:

Girard Non-Handicapped accessible van for Residents Only.....	330-545-3306
Brookfield Township Non-Handicapped accessible van for Residents Only.....	330-969-1111
Newton Falls Transportation for Residents Only.....	330-469-3520
Hubbard Senior Van Program for Hubbard City & Township residents only .....	330-534-3812

## SENIOR LEVY TRANSPORTATION INFORMATION

- 1) With the exception of medical scheduled appointments, the hours of service are 7 days per week from 6:00AM – 6:00 PM. Medical scheduled appointments transportation can be available 24 hours/day.
- 2) For Out of County Medical appointments, more than 30 miles from the point of pick-up, prior approval is mandatory. Contact the Senior Levy Administrator @ (330) 675-7846. Documentation from the referring physician will be needed.
- 3) To schedule your transportation need, contact the company depending upon the need for wheelchair or non-wheelchair transport and the distance for the trip as noted on the front page.
- 4) Trips must be scheduled, at the least, 2 days (48 hours) prior to the request for service. If a scheduled ride needs to be cancelled, please be kind to cancel as soon as you are aware of the need to cancel.
- 5) Be prepared to provide the following:
  - Name, Date of Birth, and Telephone #
  - Address where you wish to be picked up
  - Full address of your destination including city and zipcode
  - Time you wish to arrive at your destination
  - Time you wish to be picked up from your destination
  - Address you wish to be returned
  - Any special needs
- 6) Fare donations will be accepted but not expected.

If you have issues, problems, or complaints regarding transportation provided from the above mentioned agencies, please contact the Trumbull County Transit Administrator, Mike Salamone @ (330)675-2873 or the Trumbull County Senior Levy Administrator @ (330) 675-7846.